

# Operating Instructions Wet Clean System W 6071



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# IMPORTANT SAFETY INSTRUCTIONS

## WARNING:

Read all instructions before installation or use to prevent injury and machine damage.

This washer-extractor is only intended for laundry not impregnated with dangerous or flammable substances.

Dry cleaning solvents **must not** be used in this machine. Such solvents could cause a fire or explosion.

This appliance conforms to all uniform safety codes and regulations. The manufacturer cannot be held responsible for damage or injury caused by improper use of this appliance.

All personnel working with this machine must be fully trained in its use and safety.

**SAVE THESE INSTRUCTIONS AND REVIEW THEM PERIODICALLY**

## Electrical Safety

Installation, repair and maintenance work should be by a Miele authorized service technician. Work by unqualified persons could be dangerous.

Before installation make sure that the voltage and frequency listed on the data plate correspond with the site electrical supply. This data must correspond to prevent injury and machine damage. Consult a qualified electrician if in doubt.

Be certain your appliance is properly installed and grounded by a qualified technician.

To guarantee the electrical safety of this appliance, continuity must exist between the appliance and an effective grounding system. It is imperative that this basic safety requirement be met. If there is any doubt, have the electrical system of the house checked by a qualified electrician. The manufacturer cannot be held responsible for damages caused by the lack, or inadequacy of, an effective grounding system.

The appliance is only completely isolated from the electrical supply when the fuse is withdrawn, the circuit breaker has been tripped, or the unit has been unplugged.

Do not damage, remove or bypass the safety features and controls of the machine.

If there is any damage to the machine or to the cable insulation, the machine must not be used until it has been repaired.

Any removable outer panels must be in place, and all moving or electrical parts shielded before the machine is operated.

## Use

Never use or store gasoline or gasoline based substances or any easily flammable substances near the machine. Do not use the machine lid as a storage area.

### **Danger of fire or explosion.**

Only machine wash articles with a care label stating they are suitable for machine washing.

Never attempt to force open the door of the washer-extractor. As a safety feature the door handle has been designed with a break line.

Never allow children to play in, on or near the washer extractor, or to operate it themselves. Please supervise its use by the elderly or infirm.

The door porthole glass can become hot during use of the machine. Do not allow children to touch the glass.

Always make sure the drum is stationary before reaching in to remove laundry. Reaching into a moving drum is extremely dangerous.

Waste water from washing and rinsing must not be used as drinking water. It must be discharged into a proper sewage system.

The machine should only be operated unsupervised if there is a floor drain (gully) in the direct vicinity of the machine.

# IMPORTANT SAFETY INSTRUCTIONS

■ Only use genuine Miele accessories. If unapproved parts are used, guarantee, performance and product liability claims may become void.

■ Chlorine or agents containing chlorine are corrosive, and can under certain conditions lead to permanent damage to components.

■ Disinfecting and cleaning agents often contain chloride (salts). If these substances dry on steel surfaces the residual chlorides can attack the steel and cause rusting.

To protect your machine from rust damage, only use chloride free disinfecting and cleaning agents for washing and disinfecting, and for cleaning the machine. If you accidentally spill an agent containing chloride on the machine it should be rinsed off with water and dried using a soft cloth.

■ Always follow the instructions of the chemical manufacturer when using cleaning agents and special application chemicals. Only use such chemicals for the purpose and in the situation specified by the manufacturer in order to avoid the danger of adverse chemical reactions and material damage. If in doubt check the suitability of the product for use in this machine with the manufacturer before using it.

■ Where a chemical cleaning agent is recommended on technical application grounds, this does not imply that the manufacturer of the machine takes responsibility for the effect of the chemical on the material of the items being cleaned or on the washer. Please be aware that changes in formulation, storage conditions etc., which may not be published by the chemical producer, can have a negative effect on the cleaning result.

■ Dyes, dye removers and descaling agents may only be used in this machine if the manufacturer expressly states that they are suitable for use in a washing machine. There may be the danger of fire or explosion.

■ Do not use high pressure cleaners to hose down the machine.

## Maintenance

■ Faulty components should only be replaced with genuine Miele spare parts. The safety standards of the machine can only be guaranteed when Miele spare parts are used.

■ Over time deterioration of parts can occur, especially rubber components such as hoses. Check the inlet hoses regularly for signs of deterioration or leaks, to prevent water or machine damage.

■ Local regulations regarding regular inspection and maintenance of this machine must be observed.

## Noise level

Wash cycle	Spin cycle
58.5 dB	74.3 dB

## Disposal of an old appliance

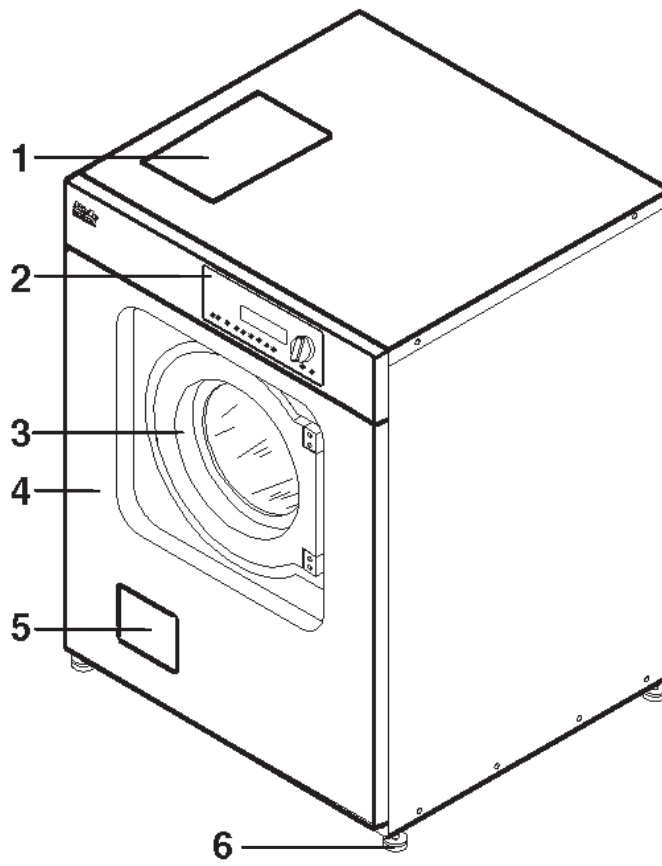
■ When disposing of an appliance first make it unusable. Disconnect it from electricity, cut off the power cord and remove the plug. Disable the door lock, so children cannot accidentally shut themselves in. Make appropriate arrangements for the safe disposal of the appliance.

## KEEP THESE INSTRUCTIONS IN A SAFE PLACE

# Guide to the washer

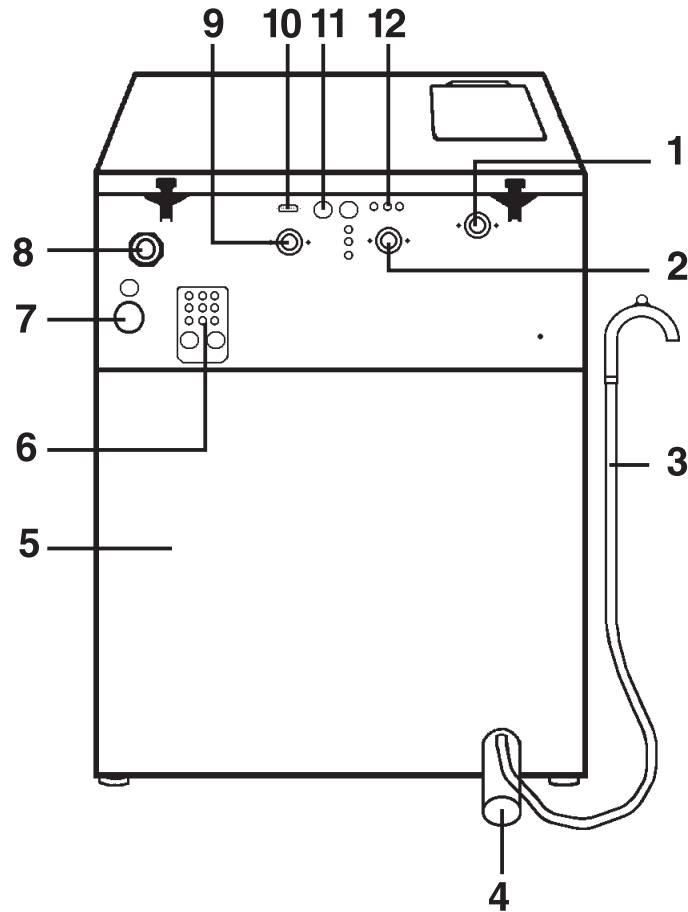
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## Front view



- 1** Detergent dispenser
- 2** Control panel
- 3** Drum door
- 4** Outer casing
- 5** Drain pump door
- 6** 4 Height adjustable feet

## Rear view



**1** Cold water connection

**2** Warm water connection

**3** Drain hose (for drain pump)

**4** Drain (for drain valve)\*

**5** Back panel

**6** Liquid dispenser drawer  
Liquid dispensing system

\* not available in W 6071

**7** Air vent

**8** Cable entry for electrical connection

**9** Cold water connection for the  
liquid dispensing system

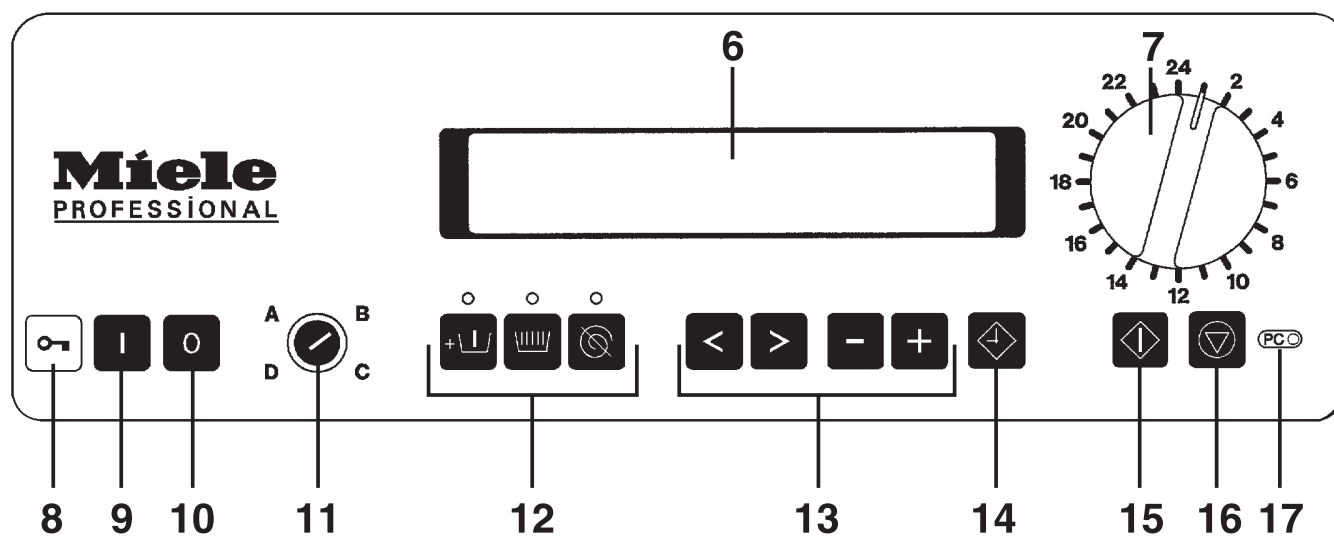
**10** Printer Interface





**11** Cable connection for  
3 dispenser pumps

**12** Cable connection for the liquid  
dispensing system

# Guide to the washer

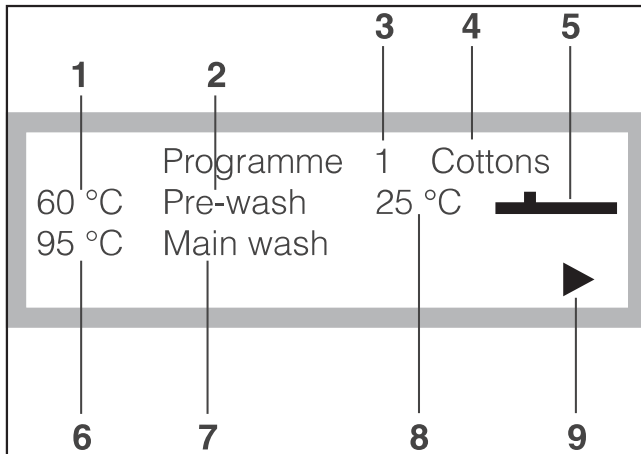
## Facia panel



- 6 Display
- 7 Program selector
- 8 Door open
- 9  Power on button
- 10  Power off button
- 11 Access lock
- 12 Special options buttons
- 13 Cursor and input buttons
- 14 Delay Start button
- 15  Start
- 16  End
- 17 Optic interface

## Display

The display content will appear once the machine is turned on. It is up to four lines and 40 digits long, showing which program has been selected.

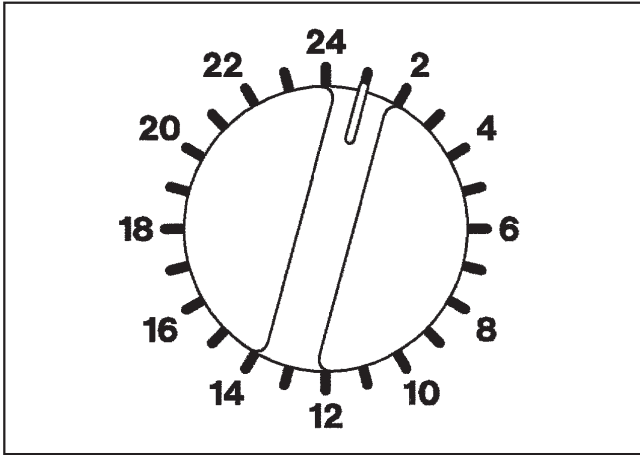


## Display during a program

- 1** Planned temperature for the current cycle
- 2** Name of the current cycle
- 3** Program number
- 4** Program name
- 5** Time line for the current cycle
- 6** Planned temperature of the next cycle
- 7** Name of the next cycle
- 8** Actual temperature
- 9** Points to a further display line Access lock

# Guide to the washer

## Program selector



Program numbers 1 - 24 can be selected directly. Program numbers 25 - 99 can be selected using selector position 24 and the **+** "Plus" button.

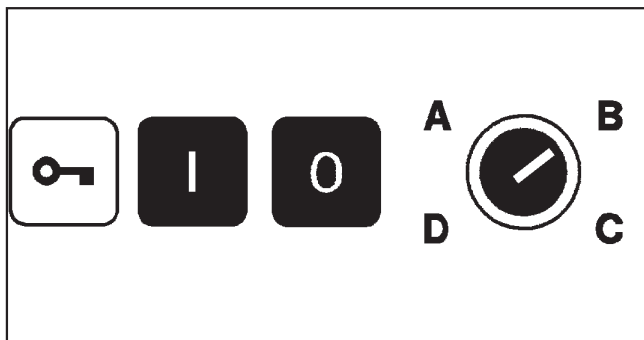
The name of the selected program and its corresponding number appear in the display. Program positions 1 - 21 are standard programs.

The subsequent program positions are listed in the Programming Instructions. If the program selector is turned to another position after the start of the program, the first line of the display flashes. The program however does not change.

## Standard programs:

Selector Position	Program	Selector Position	Program
<b>1</b>	WC Sensitive	<b>12</b>	Colored Shirts
<b>2</b>	WC Regular	<b>13</b>	Starch Only
<b>3</b>	WC Silks/ Rayons	<b>14</b>	Leather Sensitive
<b>4</b>	Machine Wash High	<b>15</b>	Leather Regular
<b>5</b>	Machine Wash Low	<b>16</b>	Proofing
<b>6</b>	Outer-wear	<b>17</b>	Soaking 30 mins
<b>7</b>	Down Outer-wear	<b>18</b>	Soaking 60 mins
<b>8</b>	Comforter Regular	<b>19</b>	Separate Drain
<b>9</b>	Comforter Down	<b>20</b>	Separate Spin
<b>10</b>	Table cloths	<b>21</b>	Separate Rinse & Spin
<b>11</b>	White Shirts		

## Access lock



Position A - Free access

Programs which have been allocated free access can be run. See Programming Instructions for allocation of free access.

Position B - Operation

All programs can be started in this position. The display will show the selected program information.

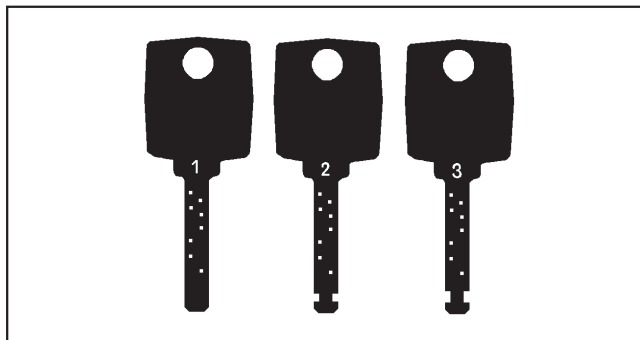
Position C - Programming

At this position, programming, copying, deleting, printing, altering, giving or barring free access, and creating new program sequences can be done. See Programming Instructions.

Position D - Unlocking

At this position barred programs can be unlocked. Locked Programs can not be cancelled once they have started. If the key switch is turned to position **D** in such a program, the program running is unlocked and can be cancelled. See "Programming Instructions".

## Access keys



Key **1** (2 supplied) for operating levels **A** and **B**.

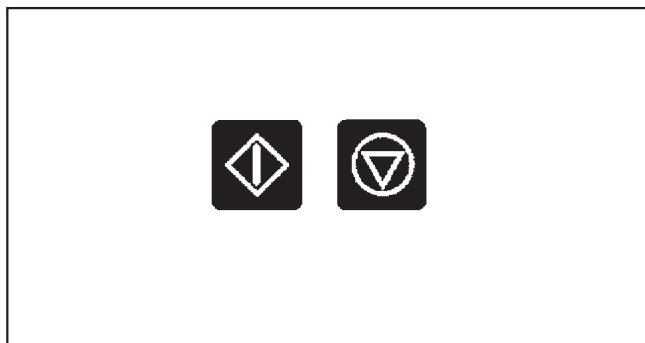
Key **2** for operating levels **A**, **B**, **C**.

Key **3** for operating levels **A**, **B**, **C**, **D**.

# Guide to the washer

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## Buttons



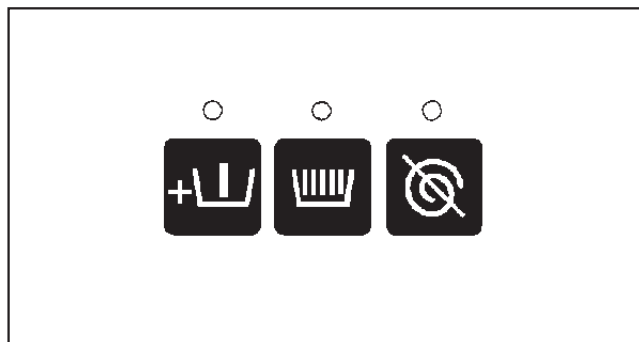
### **Start**

Press this button to start the selected program.

### **End**

Press this button to stop a program. Press once more to terminate a program. A stopped program can be restarted by pressing the Start button.

## Special options



### **Prewash with indicator**

A Prewash cycle is added to the program.

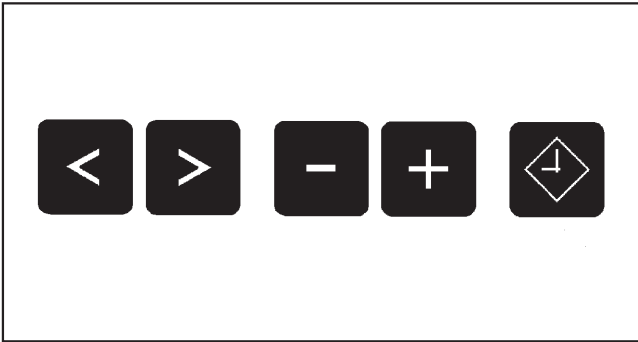
### **Starch with indicator**

Press this button for starched laundry.

### **Without spin with indicator**

Press this button if a final spin is not required after the final rinse.

## Cursor, input and Delay Start buttons



### **Cursor**

The cursor buttons are used to pass backwards or forwards into the input fields or into the next display, (this appears as > < flashing in the display).

Once the program begins, you can move forward or backward in the display to view the cycles. Press and hold on the button to run quickly through the display screens.

### **Minus / Plus**


The Minus / Plus buttons allow you to modify an input field. Press continuously on the button runs quickly through the display screens.

### **Delay start**

The display indicates that a start time should be selected. If the button is pressed again the "Delay start" option is cancelled.

If the button is pressed after the start of a program the current time of day and date are shown.

## Optical interface

Data transfer to and from the machine's controls and a PC can take place using the proper software. The optic interface  on the machine's control panel provides the connection point.

## Conversion of °C to °F

°C	°F	°C	°F
10	50	70	158
20	68	80	176
30	86	90	194
40	104	100	212
50	122	110	230
60	140	120	248

## Before using the washer

If pauses between programming steps lasts longer than 25 seconds, the display will return to the basic stage and the changes will be lost.

### Language selection

(if necessary)

- Turn on the main power to the washer.
- Turn the key to position **B** "Operation". Press the **0** "Off" button to turn off the machine.
- Press the **Start** button and the **ON** button at the same time and hold pressed in, until the display shows the following:

```
SETTING LOCAL LANGUAGE
DEUTSCH                >ENGLISH<

After selection press Start button.
```

- Select the desired language with the **<** **>** "Cursor" buttons.

The display content is automatically converted to the local language.

- Confirm the selected local language by pressing the **Start** button.

### Setting current time and date

- Turn off the machine with the **0** "Power off" button.
- Turn the key to position **B** "Operation".
- Press the **Delay start** button and the **ON** button at the same time and hold pressed in, until the display shows the following:


```
SETTING TIME AND DATE
Time of the day  >14< : 30 hrs
Date             23.    03.    1995

After selection press Start.
```

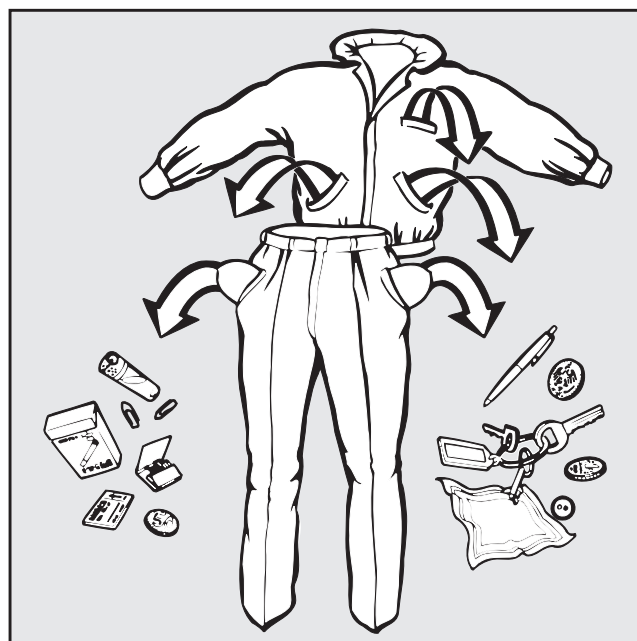
- Use the **>** "Cursor" to position the cursor on the input field to be changed and set the change with the **-** **+** "Minus or Plus" buttons.
- Position the **>** cursor on the hours and set the hours.
- Position the cursor on the minutes and set the minutes.
- Position the cursor on Day and set the day.
- Position the cursor on Month and set the month.
- Position the cursor on Year and set the year.
- Store the changes by pressing the **Start** button.

## Before the first wash


Important: This machine must be properly installed before using. The first run of the washer must be performed by a Miele authorized service technician.

- Open the water valves to the washer.
- Turn the main power on at the wall switch.
- Turn the key to position **B** "Operation".
- Run a wash program without laundry to flush out any water from the factory testing.
- Add detergent to compartment **II** of the detergent dispenser.
- Turn the program selector to “**11** COTTONS 60°C”
- Press the  "Start" button.

## Prepare and sort the laundry



- Empty all pockets.

 Foreign objects left in pockets (e.g. nails, coins, paper clips, etc.) can cause damage to clothes and the machine.

- Sort the laundry by color and fabric.

Only wash items that are labeled machine washable by the manufacturer. Most garments have a fabric care label in the collar or side seam. Sort the laundry by care label and color.

Wool and wool blends can be cleaned in the Woolens program if they have a care label stating they are machine washable.

## Operation

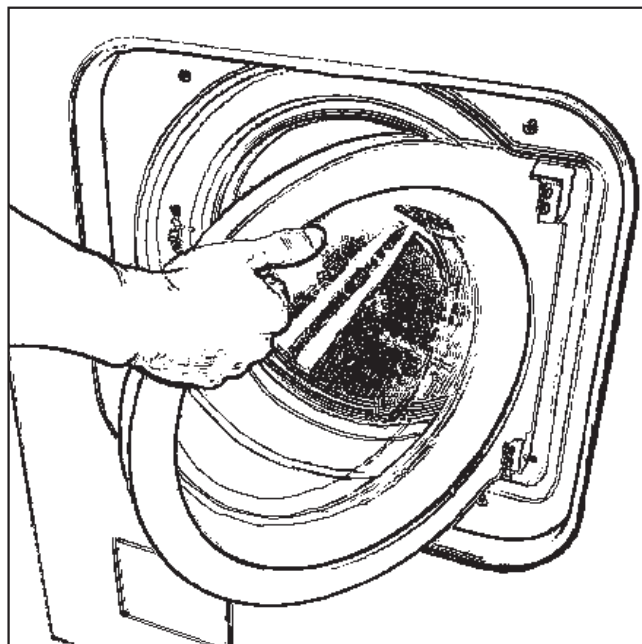
### Load the laundry

Maximum load size (dry) 16.5 lbs (7,5 kg).

Additional load size information for each program are available in the "Programming Instructions".

- Load the laundry into the drum.  
For best results, wash mixed loads of small and large items. This will improve washing effectiveness and help distribute the load evenly.

Note: Overloading the washer will affect wash results and cause wrinkling.

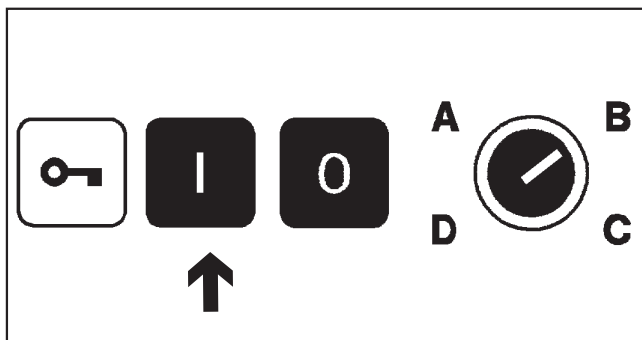


- Close the drum door with a firm swing.

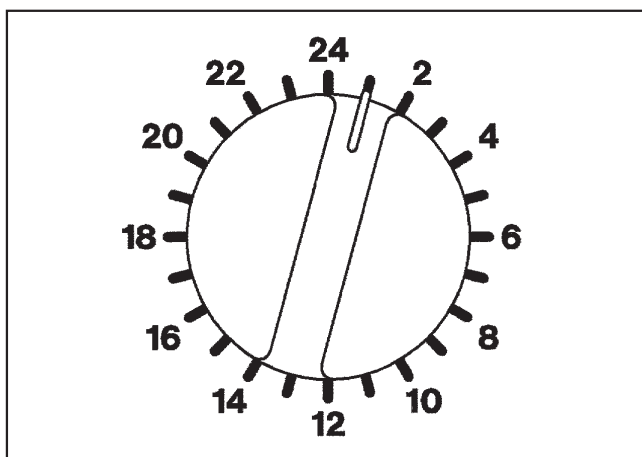
To prevent damage to the door seal and clothing, make sure that there are no clothes caught between the drum door and the seal.

## Select a program

- Turn the access key to position **B** "Operation".

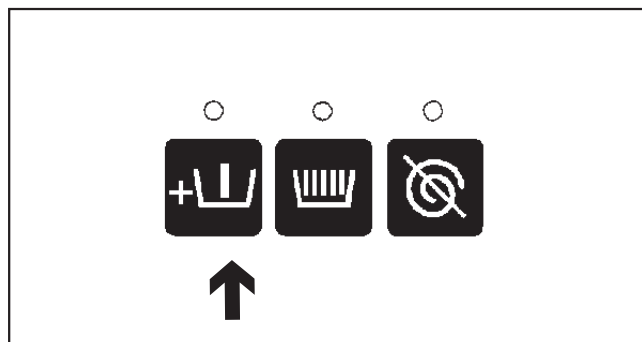


- Press the **I** "Power on" button.
- Select a program (e.g. Program **11** Cottons).



The following will appear in the display:

PROGRAMME	1	COTTONS
>95 °C<	Main wash	1
	Rinses	3 1000 RPM



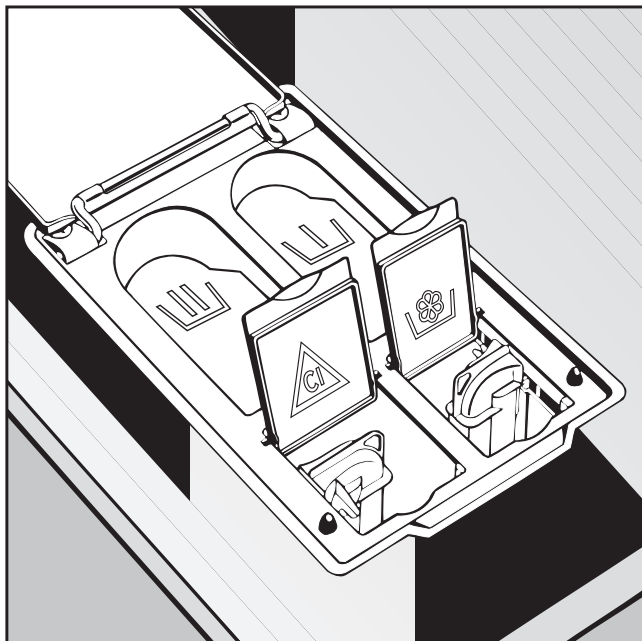
- Use the **+I** "Prewash" button to select a "Prewash" if required. The indicator above the **+I** button will light.

When "Prewash" is selected the following appears in the display:

PROGRAMME 11	COTTONS
40° C	Prewash 1
90 °C	Main wash1
Rinse 3	1200 RPM

# Operation

## Add detergent



Detergent for:

- Main wash in compartment
- Prewash in compartment
- Fabric softener in compartment
- Bleach in compartment

### Amount of detergent to be dispensed

- Only use low sudsing detergent.
- Follow the recommendations of the chemical manufacturer when using cleaning agents and special application chemicals.

The amount of detergent used depends on:

- the load size,
- the water hardness,
- the level of soiling on the laundry.

## Water hardness

Water hardness levels	Water quality	Hardness level in mmol/l	grains per gallon
I	soft	0 - 1.3	0 - 7
II	middle	1.3 - 2.5	7 - 14
III	hard	2.5 - 3.8	14 - 21
IV	very hard	over 3.8	over 21

If you do not know the local water level hardness contact the local water authority.

## Bleaching agents

Only use bleaching agents on textiles with the symbol on the wash care label. Liquid bleaching agents must only be added to the compartment without a symbol. The agent will then be dispensed automatically during the 2nd rinse (cold bleaching). Liquid bleaching agents should only be used with colored fabrics if the textile manufacturer's wash care label states that the material is color fast and suitable for bleaching.

For cold bleaching the 4th rinse must be programmed, (see Profitronic programming instructions).

- Do not fill fabric softener or bleaching agent higher than the level marker in the relevant dispenser compartment. Otherwise they will be siphoned into the suds container.

## Changing temperature and spin speed

The following parameters can be changed before the start of a program:

- the temperature in 1 °C steps from cold, 15 °C to maximum 95 °C .
- the spin speed in 100 rpm steps from 0, 300 - 1200 rpm maximum.

PROGRAMME	11	COTTONS
>60°<	Prewash	1
95 °C	Main wash	1
Rinse	3	1200 RPM

- Use the **▶** "Cursor" to position the cursor on the input field for the Prewash temperature, and set the temperature required (here 60 °C) with the **- +** "Minus or Plus".
- Position the cursor on the input field for the Main wash temperature, and set the temperature required with **- +** "Minus or Plus".
- Position the cursor on the input field for the spin speed, and set the spin speed with the **- +** "Minus or Plus".
- Press the **▶** "Start" button to begin the program.

## Program sequence display

The program sequence is shown in the display after the start of the program.

PROGRAMME	11	COTTONS
60° C	Prewash	20 °C 
90° C	Main wash	
		<b>▶</b>

In the second display line, here Prewash, the actual suds temperature is shown, and the time line extending off to the right, underneath the next cycle of the program is shown, here Main wash.

PROGRAMME	11	COTTONS
90 °C	Main wash	20 °C 
Rinse 1	PROGRAMME STOP	
		<b>▶</b>


When the Prewash cycle has finished, the Main wash appears in the display, with the actual suds temperature, and the time line extending off to the right. Underneath the next cycle of the program is shown, here Rinse 1.

When an arrow appears at the right of the last line (**▶**), this indicates that there is a following display line.

Press the **▶** "Cursor", and further information on the program appears in the lower lines.

## Program end display

After water from the last heating phase has drained away, or after the last "Cool Down" the program end time is shown in hours and minutes.

PROGRAMME	11	COTTONS
Rinse 1		
Rinse 2		
Programme end	11:25 hrs	<b>▶</b>


# Operation

---

## Program end - opening the drum door

At the end of the program, with a stationary drum and no more water in the machine the following display is shown (for example):

```
PROGRAMME 11 COTTONS
PROGRAMME END
DOOR IS UNLOCKED
```

- Press the  "Door open" button to open the door.
- Remove the laundry.

If the program is interrupted during a cycle, the following display messages will appear:

```
PROGRAMME 11 COTTONS
PROGRAMME END
DOOR IS LOCKED
THERE IS WATER IN THE MACHINE
```

or:

```
PROGRAMME 11 COTTONS
PROGRAMME END
DOOR IS LOCKED
DRUM NOT YET STATIONARY
```

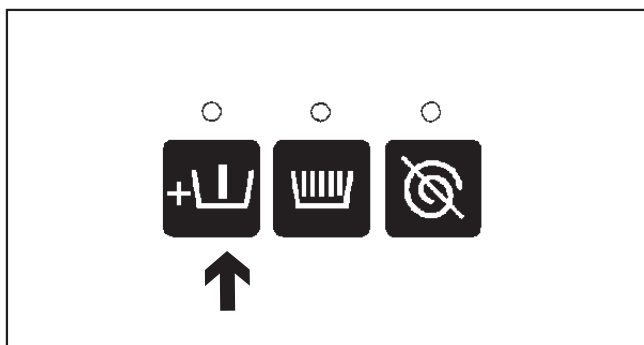
- Run the separate drain or separate spin program. At the end of the program open the door.


If this was the last load of wash for the day, or longer:

- Leave the drum door open.
- Turn off the machine.
- Turn the unit off at the main power switch.
- Close the water valves to the washer.

### Prewash

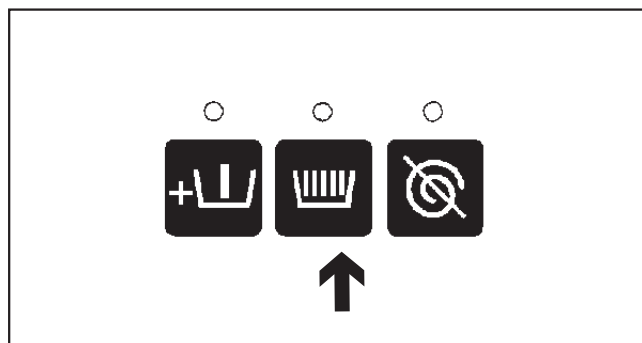
Select a Prewash for heavily soiled laundry.




The prewash can be selected by pressing the  "Prewash" button. The Prewash indicator above the button will light.

Press the button a second time to deselect the feature

### Starch



Starch can be added before the program begins by pressing the  "Starch" button. The indicator above the button will light.

```
PROGRAMME  11COTTONS
Rinse 3
          STARCH HOLD
Press the Starch and the Starch Hold button.
```

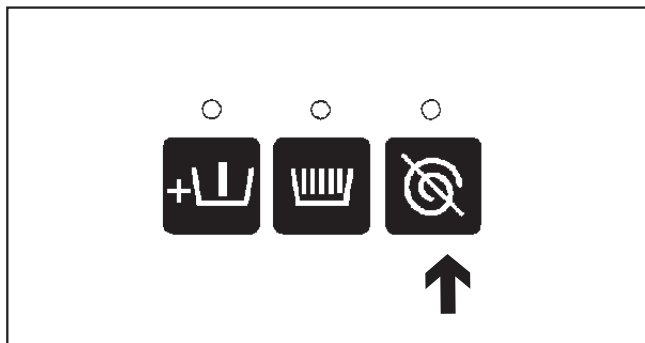
"Starch hold" flashes in the display when it is time to add starch to the laundry.


- Add starch prepared according to manufacturer's instructions into compartment (I). The wash time is automatically extended by 4 minutes.

Press  "Starch" to continue the program



## Special options


### Without final spin



Without spin can be selected before the program starts by pressing the  "Without spin" button. The indicator above the button will light.

```
PROGRAMME11 COTTONS
Rinse 3
      WITHOUT SPIN
Press Without spin or End button.
```

"Without spin" flashes in the display when the spin cycle is reached. Press the  "Without spin" button again to continue the program with a spin. Press the  "End" button for the program to finish with water in the machine.

Select the drain program and press the  "Start" button. The door can be opened once the water is drained.

### Rinsing with hot water

Standard programs

**10** Cottons 200 °F (95°C) and

**11** Cottons 140 °F (60°C)


are programmed to rinse with hot water.

If a hot water supply is available it is an advantage to run the final rinse with hot water. This reduces the residual moisture content of the laundry after spinning.

If the laundry is dried or ironed immediately after washing, drying times will be shortened and ironing easier.

### Skipping program cycles


Cycles of a program in progress can be skipped or repeated.


Press the  "End" button to stop the program.


```
PROGRAMME 11COTTONS
          Main wash

          PROGRAMME STOP
```

PROGRAMME STOP blinks in the display.

Use the  "Cursor" to skip ahead to a cycle in the program.

Use the  "Cursor" to move back to a cycle in the program.

At the position required press  "Start" to continue the program again.

### Interrupting a program

Press  "End" to stop the program.

Press  "Start" to restart the program.

### Cancelling a program


To cancel a program, press  "End" twice.

If the program is interrupted during a cycle, the following display messages will appear:

```
PROGRAMME 11COTTONS
          PROGRAMME END
          DOOR IS LOCKED
          THERE IS WATER IN THE MACHINE
```


or

```
PROGRAMME 11COTTONS
          PROGRAMME END
          DOOR IS LOCKED
          DRUM NOT YET STATIONARY
```

- Select the Drain or Spin program and press the  "Start" button. The door can be opened once the water is drained.

## Special options

### Delay start

Use the  "Delay start" button to program the unit to start automatically at a later time.

- Turn the key to position **B** "Operation".
- Turn on the machine and select a program with the program selector.

The display shows the following (example):

```
PROGRAMME11 COTTONS
>90°C>      Main wash 1
Rinse 3                1200 RPM
```





- Press  "Delay Start".

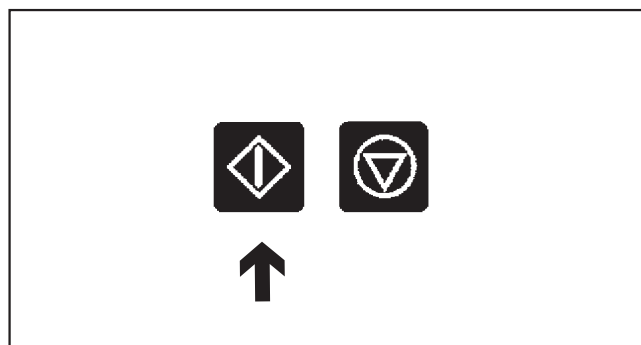
Here the display shows the following:


```
PROGRAMME 11      COTTONS
Start time      >14< : 30      hrs
                After the time has been set
                press the Start button
```

The current time of day (military time) is displayed first.


The cursor points to the input field for 'hours'.

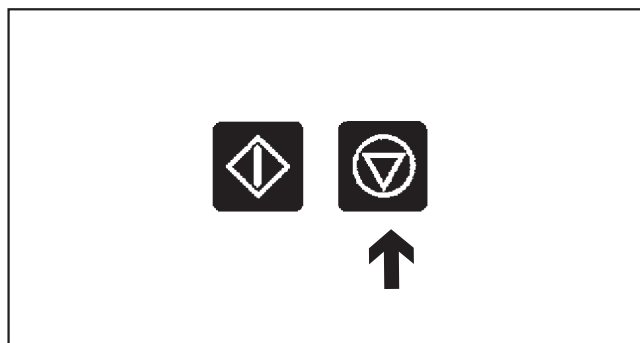
- Select the start time with   "Minus or Plus" buttons.
- Position the cursor on the input field for minutes and select the minutes with   "Minus / Plus".




- Press  "Start" to confirm the delayed start. The following will appear in the display:

```
PROGRAMME 11      COTTONS
90°C          Main wash1
Start time    18 : 30 hrs
```

When the start time is reached the program begins and the display shows the program sequence. If  "Delay start" is pressed during the program, the actual time of day and date are shown.



- If  "End" is pressed the delay start function will be cancelled.

### **PC- Printer connection:**

The machine can be connected to a PC or printer using an SD kit.


### **PC-Operation:**

Program changes can be made via a PC, or a new program can be downloaded. This requires a special Editor Program which is available from the Miele Professional Department.

### **Printer-Operation:**

It is possible to print out whole programs or parts of programs. See "Programming Instructions".

## Washer care

 Before cleaning the appliance, disconnect the power supply by unplugging the unit or manually "tripping" the circuit breaker.

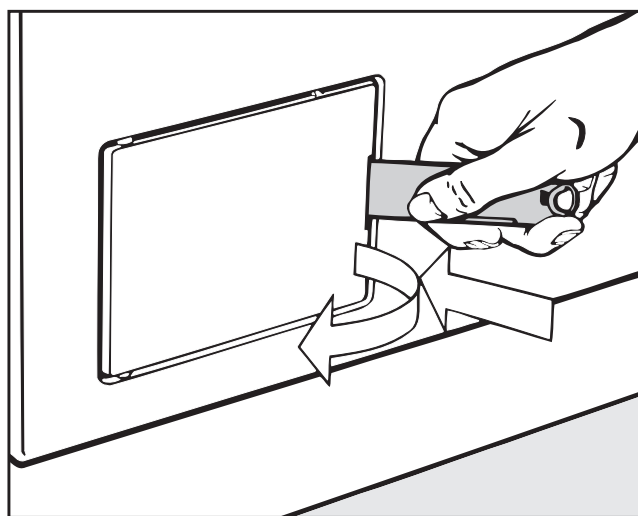
### Cleaning the washer

- Clean the exterior of the washer with a mild solution of non-abrasive detergent or soap and water, and wipe dry with a soft cloth.
- Wipe away any deposits from the drum door seal with a damp cloth.
- Clean the drum with a stainless steel cleaner specially formulated for use in a washer, available from Miele's Technical Service Department Part # 00 077 927.

### Cleaning the drain pump and lint trap

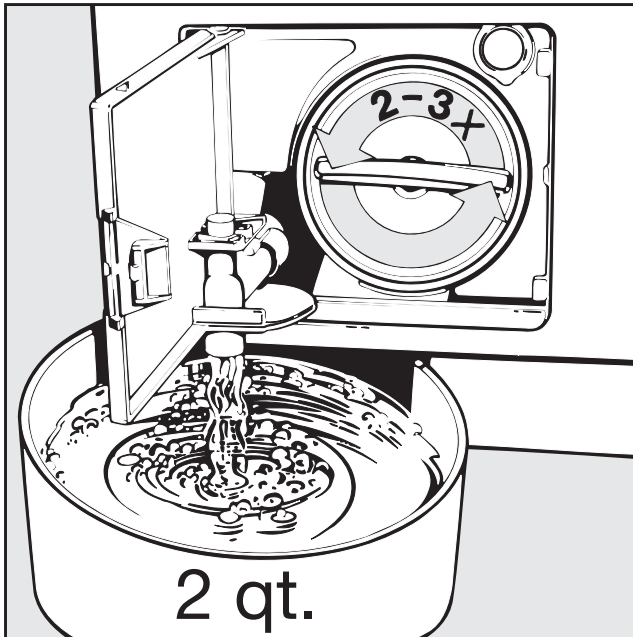
Occasionally small objects (buttons, coins, etc.), may find their way into the lint trap. If the machine does not drain completely, the lint trap should be checked to ensure that it is free of foreign objects.

- To clean the lint trap, remove the tool from behind the detergent dispenser drawer.



- Open the lint trap door.

- Place a 2 qt (2 l) capacity container under the drain tube.



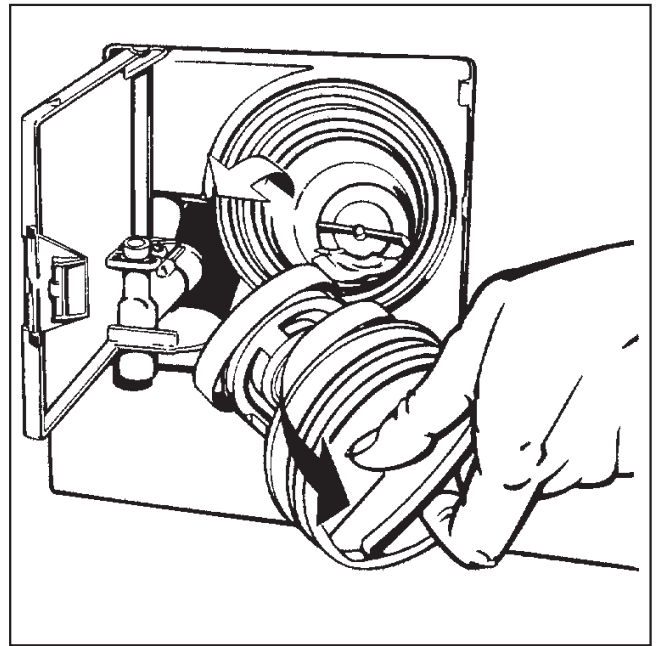
- Turn the lint trap lid counterclockwise 2-3 times.  
About 2 quarts of water will drain out of the hose.

If the main drain hose is clogged, more water will be retained in the machine (max. 7.5 gal [30l]). In this case, tighten the lint trap lid and empty the container before repeating the procedure as often as necessary.

- To interrupt the water drainage: Tighten the drain filter lid.

**⚠ Caution:** If laundry has been washed at a high temperature, the water draining out of the machine will still be hot! Stop and allow it to cool before proceeding.

- If no more water drains: Remove the lint trap and clean.
- Remove any foreign objects (buttons, coins, etc.) from the lint trap.



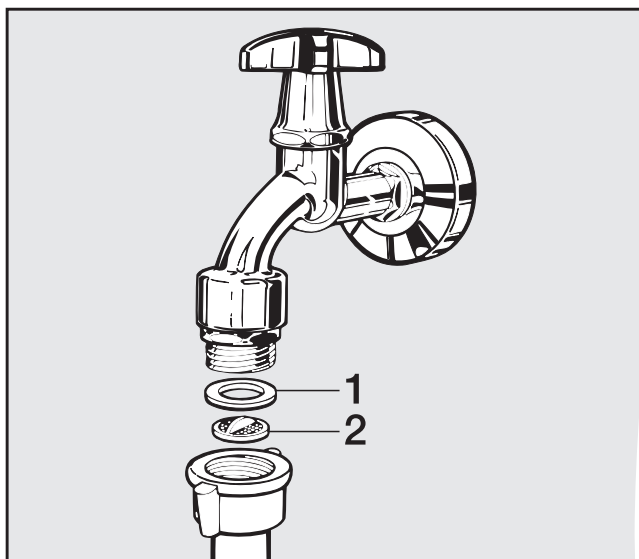
- Check that the drain pump impeller (in the back of the chamber) rotates freely by spinning with your hand. If not: remove foreign bodies.
- Clean the inside of the lint trap housing. Remove any detergent deposits or foreign objects from the threads of the filter housing and filter unit before replacing the drain filter.

## Washer care

### Cleaning the water inlet filters

The washer has two water inlet filters to protect each inlet valve. These filters should be checked and cleaned if necessary every 6 months. This may have to be done more frequently with some water supplies.

### Cleaning the inlet hose filters



- Turn off the water valve.
- Unscrew the inlet hose from the water valve.
- Remove the rubber seal from the connector.
- Using needle nose pliers, grasp the plastic filter and pull it out of the hose connector and clean.
- Reassemble the filter and seal.

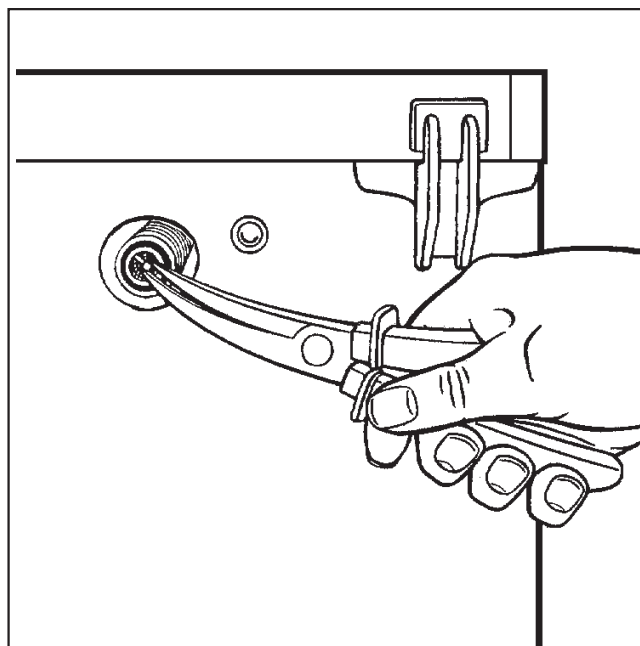
The inlet hose filters should be cleaned every 6 months.

Inspect the hose regularly. The hose must be in good condition to withstand high water pressure. The hose must be replaced if there are small cracks in the surface or if it has been damaged or cut.

Only use hose that can withstand a minimum pressure of 70 bar. Original Miele hoses fulfill this requirement.

### Cleaning the filter in the inlet valve

- Using a wrench, carefully loosen and remove the plastic hose connector on the inlet valve.
- Using needle nose pliers, withdraw the plastic filter by pulling on the bar (see illustration). Rinse under running water.

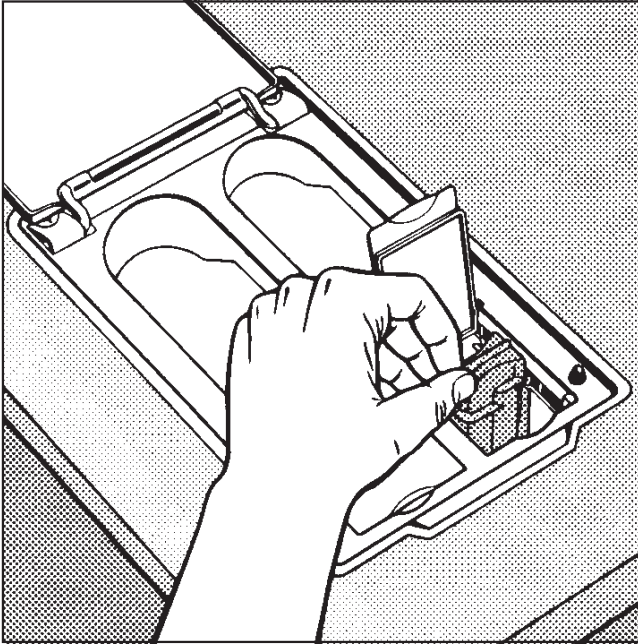


- Reassemble the filter and seal.

Both filters must be put back in place after cleaning.

### Cleaning the detergent drawer

- The detergent dispenser should be cleaned after each use to remove any detergent residue.
- The siphon tubes in the ☼ and ▲ compartments should also be cleaned.




- Unscrew the siphon tubes.
- Clean the siphon tubes with warm water. Return the siphon tubes checking that they are hooked in correctly.

## Frequently asked questions

### Power failure


#### During a short power failure

The program remains in the last position. When power is restored the following message appears in the display:

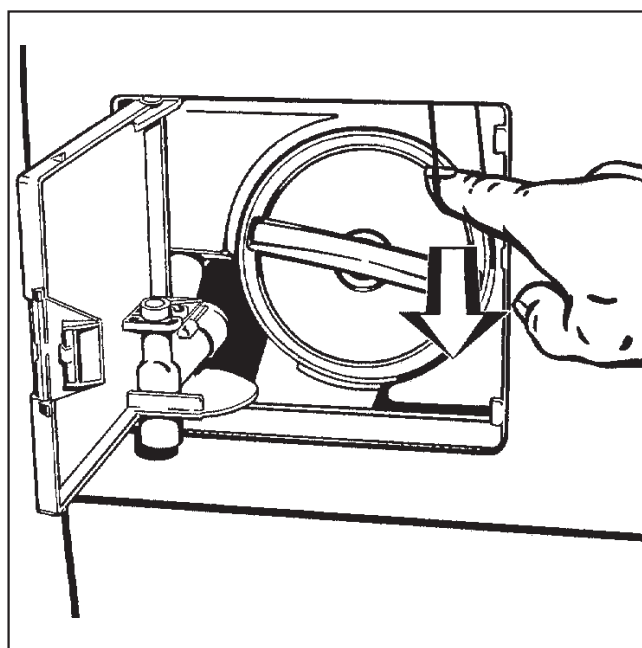
PROGRAMME 1            COTTONS  
PROGRAMME STOP  
THROUGH POWER CUT  
Press  "Start" to continue the program.

- Press the "Start"  button to continue the program.

#### Emergency door release during a prolonged power failure

 Make sure the machine is off and the drum has stopped turning. A moving drum is dangerous.

- Turn off the water to the washer.
- Open the lint trap door as described in "Cleaning the drain pump and lint trap".
- Drain the water from the washer as described in "Washer care / "Cleaning the drain pump and lint trap."



- To open the door, pull down on the ring in the upper right corner of the access area.
- Remove the laundry.

## Fault messages

⚠ Repairs should only be carried out by a qualified and trained person in accordance with local and national safety regulations. Unauthorized repairs could cause an injury or machine damage.


Faults that occur before or after the start of a program flash in the display.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
THROUGH POWER CUT  
Press "Start" to continue the program.


- Once power is restored, press  "Start".

This fault message can also indicate: The overload cut-out of the drive motors has overheated. Allow the motor to cool down.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
WATER INLET FAULT  
Open water stopcock and press Start button.

- Open the water valve (stopcock) and press  "Start".

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
DRAIN FAULT  
Check drain system and press Start button.

- Check and clean the drain system and press  "Start".

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
HEATING SYSTEM FAULT  
Short circuit on heat sensor 1.

- Call Technical Service.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
HEATING SYSTEM FAULT  
Cut-out on heat sensor 1.

- Call Technical Service.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
HEATING SYSTEM FAULT

- Call the Miele Service Department.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
DRIVE SYSTEM FAULT  
Multiplug drive variants failure.

- Call Technical Service.

PROGRAMME 11            COTTONS  
90 °C    Main wash            20 °C  
Rinse 1  
DRIVE SYSTEM FAULT

- Call Technical Service if there is no drum movement after this message.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
IMBALANCE SWITCH  
Press the On-Off switch.

- Press  "Power off" and  "Power on".

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
PRESSURE MONITOR FAULT

- Call Technical Service.

PROGRAMME 11            COTTONS  
PROGRAMME STOP  
DISPENSING SYSTEM FAULT  
Dispensing container 1 empty

- Change the dispensing container.

## Frequently asked questions

Why is the washer over sudsing?	
Possible Cause	Fix
Detergent type	Only use detergent formulated for use in commercial washers. Domestic detergents are not suitable.
Too much detergent	Follow the detergent manufacturer's instructions and adjust amount to the local water hardness.
Oversudsing detergent	Use a low sudsing detergent or contact Miele's application specialists.
Very soft water	In areas with soft water, use less detergent.
Soiling level of laundry	For lightly soiled laundry use less detergent.
Residues, (undissolved detergent spots)	Run a prewash without detergent and without selecting a temperature. Laundry soaked before washing must be thoroughly rinsed before being washed.
Small loads	Reduce the amount of detergent dispensed accordingly.
Drum speed too high during a wash	Reduce the drum speed and wash rhythm.

In the event of any fault which you cannot fix yourself, please contact:

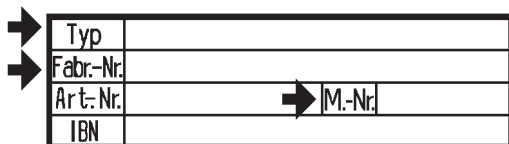
– The Miele Technical Service Department

USA 1-800-999-1360  
techserv@mieleusa.com

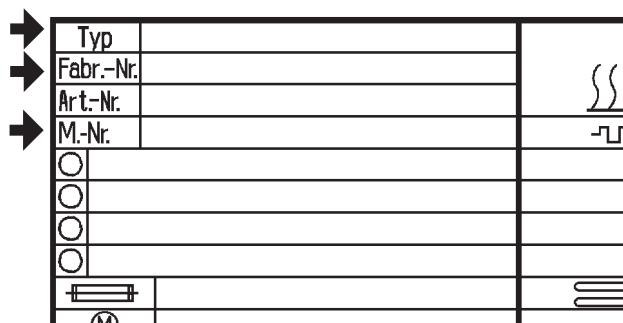
CDN 1-800-565-6435  
service@miele.ca

When contacting technical Service please quote the model (M.-Nr.) and serial number (Fabr.-Nr.) of the machine. These can be found on the silver data plate:

by opening the drum door, or:

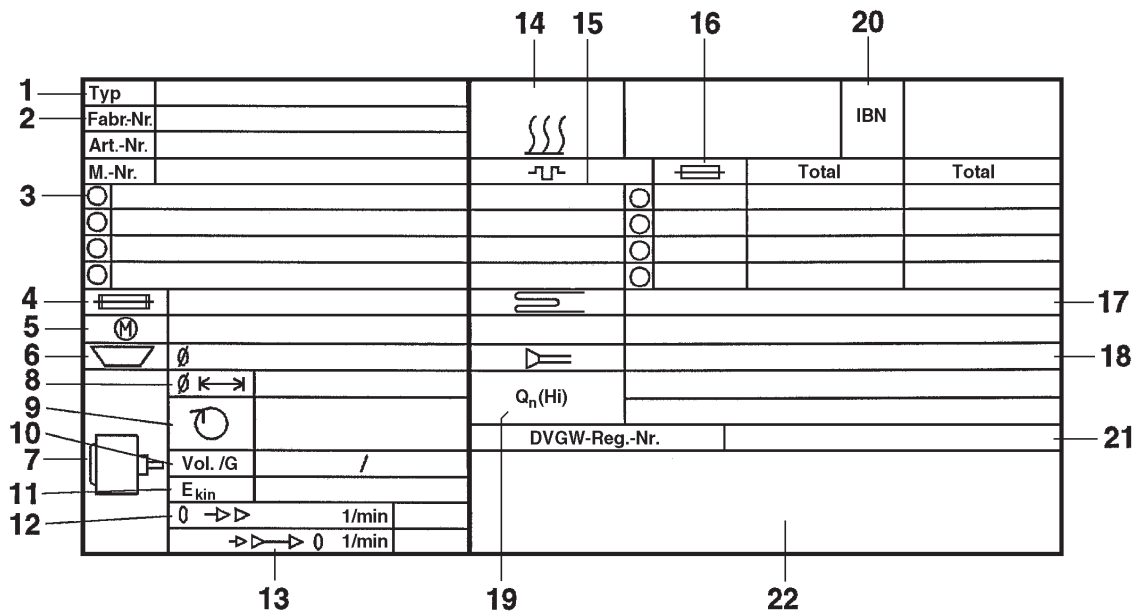


on the back panel of the machine.



Only use original Miele spare parts when performing maintenance or repairs on this machine.

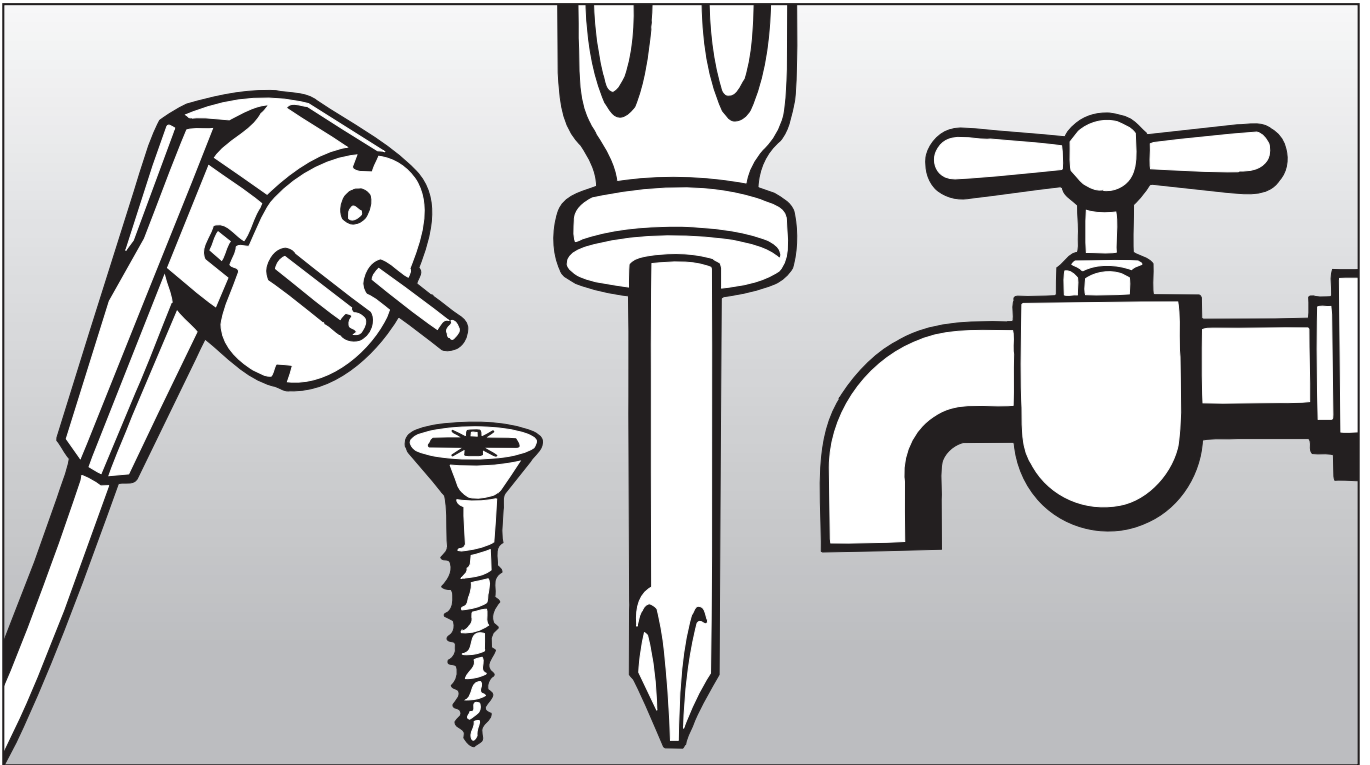
# Guide to the data plate symbols



1	Typ	
2	Fabr.-Nr.	
	Art.-Nr.	M.-Nr.
20	IBN	

- |   |  |
|---|--|
| <p>1 Maschine type</p> <p>2 Serial number/year manufactured*</p> <p>3 Voltage/Frequency</p> <p>4 Control fusing</p> <p>5 Drive motor</p> <p>6 Plate diameter/Plate quantity*</p> <p>7 Drum data</p> <p>8 Drum diameter/ drum depth</p> <p>9 Spin speed</p> <p>10 Drum volume/ Laundry dry weight</p> <p>11 Kinetic Energy</p> | <p>12 Expected time to top speed</p> <p>13 Braking time</p> <p>14 Heating</p> <p>15 Electric heating</p> <p>16 Fusing (on site)</p> <p>17 Steam heating indirect*</p> <p>18 Steam heating direct*</p> <p>19 Gas heating*</p> <p>20 Commissioning date</p> <p>21 Water-registration DVGW-test cert</p> <p>22 Field for CE test symbol/<br/>(Product ID-No./Gas)</p> |
|---|--|

\* does not apply to W 6071



## INSTALLATION INSTRUCTIONS

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To prevent accidents  
and machine damage  
read these instructions  
**before** installation or use.

# Installation Instructions

The washer must only be installed a Miele authorized service technician.

## Installation

A concrete floor is the most suitable surface for the washer.

- The machine must be level and secured.
- Do not install the machine on a soft floor covering otherwise the drum movement will cause the machine to walk.
- Do not install the washer on carpeting. Carpeting will block the washer's air vents.
- When installing the toe kick, the machine must be secured with clamps.

A concrete floor site is recommended. If this is not available, contact Miele to purchase a steel base.

Refer to the enclosed installation diagram.

To prevent damage, do not install this machine in a room exposed to frost or freezing temperatures.

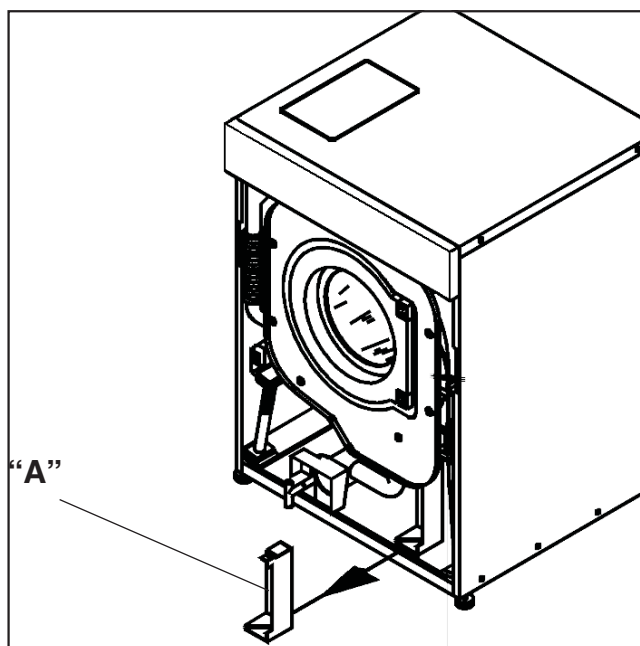
## Shipping struts

Once the machine is in its final position the red-marked shipping struts "A", "B" and "C" must be removed.

Save the shipping struts for future use. They must be refitted if the machine is moved.

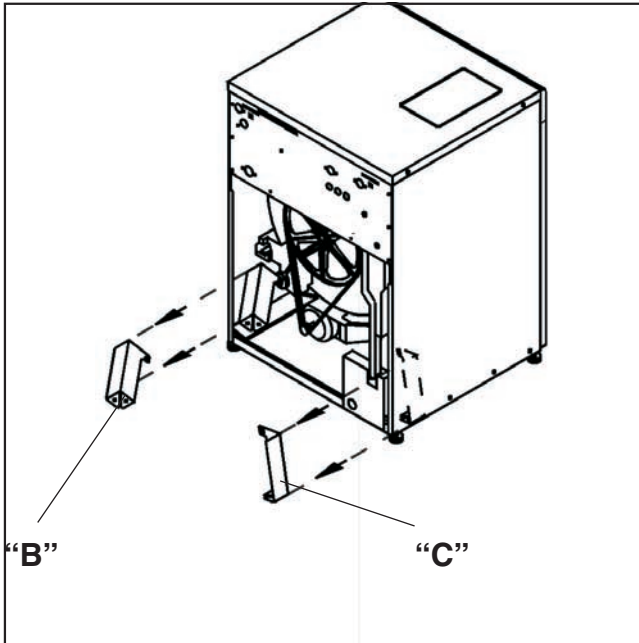
## Removing the front shipping strut


To remove the front shipping strut, unscrew the 3 SW 13 screws and the 2 lower torx screws from the front panel.



## Removing the rear shipping struts

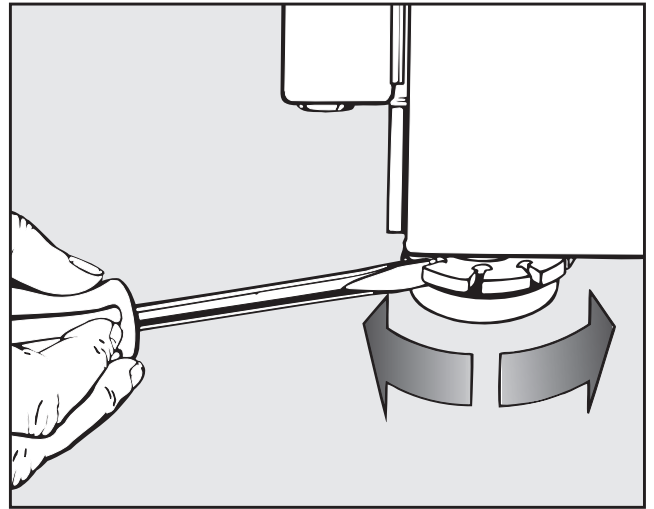
To remove the rear shipping struts, unscrew the 3 SW 13 screws and loosen the 15 lower torx screws from the back panel.



 Do not transport the washer without these shipping struts in place.


## Level the washer

The machine must be level to ensure proper operation.



The machine can be leveled by turning the legs clockwise or counterclockwise as necessary.

- the washer is levelled by adjusting the four screw feet.
- Use a multiple slip-joint gripping pliers to hold the foot.
- Unscrew each of the four feet as much as necessary by turning both the foot and the locking ring to the left using a screw driver.

 The machine must not be moved without all of the outer panels in place.

# Plumbing

---

Please read the installation diagram and instructions supplied. They are important for the proper connection of supplies.

## Water connection

The water hook up is by a water valve, which conforms with local and national regulations. This work must be carried out by a Miele authorized service technician.

The inlet pressure hoses supplied with the machine must be used for connection to the water supply.

To ensure the hot water inlet hose (marked 194°F/90°C) lasts for many years, do not hook the hose up to a hot water connection supplying water hotter than 158°F/70°C.

This hose should only be replaced with a genuine Miele spare parts.

A water pressure flow rate of 30 psi - 145 psi (2 -10 bar) is required.

Water taken into the machine must not exceed a temperature of 158°F/70°C.

**Connection to cold water only:  
see, the supplied installation diagram.**

## Drainage system

### - for machines with a drain pump

The wash water is drained using a pump with a 3 ft (1m) delivery height. Make sure there are no kinks in the drain hose. The elbow on the end of the drain hose can be turned or removed if necessary.

Possible connections:

- Directly into a sink Water will drain into the sink quickly, ensure that it will be able to drain away. Otherwise the water will overflow or possibly sucked back into the machine.
- Connect to a plastic drain pipe with a rubber nipple. (Siphon not necessarily required).
- Connection to a floor drain (gully).

### Electrical connection

All electrical work must be performed by a qualified technician in accordance with applicable codes and standards.

The machine must only be connected to the voltage and frequency shown on the data plate.

The machine is supplied as standard for connection to a 208 V, 60 Hz, 3 X 20 A, three-phase electricity supply. Each leg of power must be 104 - 110 V.

There are further notes on electrical connection in the installation diagram.

The electric heater rating is factory preset to 15 kW.

The minimum suds level required to activate heating is 50 mm column of water.

The motor has an overload protection switch.

Connection should be made via a suitable, approved isolator, with an on-off switch easily accessible for servicing.

**WARNING**  
**THIS APPLIANCE MUST BE**  
**GROUNDED !**

# Miele

## PROFESSIONAL

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